



Alert Urgent Care

July 10, 2023

Memo: Temporary Closure of Alert Urgent Care for Specialty Care Facility Transition

Dear Patient's and Community

We hope this memo finds you well. We are posting this to inform you about an important development at Alert Urgent Care. Effective immediately, Alert Urgent Care will be temporarily closed to undergo a transformation into a Specialty Care Facility. This transition is part of our ongoing efforts to expand our services and better meet the healthcare needs of our community.

Here are some key points regarding this temporary closure and the transition:

Duration of Closure: Alert Urgent Care will be closed for an unestimated period of time starting from 07/08/2023. During this time, we will be working diligently to convert the facility into a Specialty Care Facility. During this time, our medical professionals will not be seeing patients. Kent Labs will remain open to the public.

Purpose of the Transition: The decision to transform Alert Urgent Care into a Specialty Care Facility stems from our commitment to providing comprehensive and specialized healthcare services to our patients. By offering specialized care, we aim to enhance patient outcomes and provide more targeted treatment options.

Expanded Services: As a Specialty Care Facility, Alert Urgent Care will provide a broader range of specialized medical services to address specific conditions and healthcare needs. This expansion will include the addition of advanced diagnostic equipment, specialized medical staff, and increased capacity to cater to a wider range of medical cases.

Patient Care Arrangements: During the temporary closure, we understand that you may still require medical attention. To ensure your health and wellness please seek care at nearby healthcare providers or Emergency Departments.



Employee Support: We recognize that this transition may impact our dedicated team of healthcare professionals. Rest assured that we are committed to supporting our employees throughout this process. Human Resources will provide regular updates regarding work arrangements.

Communication: Clear and timely communication with our patients, staff, and the community is essential during this transition. Our marketing and communications team will be responsible for disseminating information through various channels, including press releases, social media updates, and our website. Please direct any queries or concerns from patients or the public to info@alerturgentcare.com

Reopening Announcement: Once the transformation is complete and Alert Specialty Care Facility is ready to resume operations, we will make a formal announcement to inform our patients, staff, and the community. This will include details about the expanded services, new medical staff, and any other relevant information.

We understand that this transition may cause temporary inconveniences, but we firmly believe that the long-term benefits and enhanced patient care provided by Alert Specialty Care Facility will outweigh any short-term challenges. We appreciate your understanding and cooperation during this transformative phase.

Thank you for your support and dedication to our mission of delivering exceptional healthcare.

Sincerely,

Alert Urgent Care Management